

# FAQ'S

## **CAN I BRING A BAG TO THIS EVENT?**

- Details will be released closer to the concert date.

## **CAN I GET MORE TICKETS?**

- Tickets can be purchased [here](#) subject to availability.

## **WHAT FOOD AND DRINK WILL BE AVAILABLE?**

- Kiosks serving all types of food and drink will be available throughout the stadium.

## **CAN I BRING MY OWN FOOD AND DRINK?**

- Sorry, this is not permitted. There will be plenty of food and drink outlets at the Arena to suit a variety of tastes.

## **CAN I BRING MY OWN WATER/SOFT DRINKS?**

- Details will be released closer to the concert date.

## **MY TICKET HASN'T ARRIVED YET. WHAT SHOULD I DO?**

- Tickets will be dispatched closer to the concert date.

## **HOW DO I BOOK PARKING?**

- To book official parking for this event, please follow [this link](#). Pre-booking is essential. For accessible parking contact our ticket office on 02476 786 411.
- Our phone lines are open from 9:00am to 5:00pm (Monday to Friday).

## **CAN I TAKE PICTURES AT THE EVENT?**

- We encourage you to share your experiences on social media (mobile phones only).
- No professional cameras/video cameras permitted,

## **CAN I BRING PERFUME/AFTERSHAVE/DEODORANT/SPRAYS?**

- No these are no permitted. The full list of prohibited items will be released closer to the concert date.

## **WHERE CAN I BUY MERCHANDISE?**

- There will be a number of merchandise outlets at the stadium. Further details will be released closer to the concert

## **IS THERE AN ATM ONSITE?**

- There are no ATMs available onsite. This is a cashless event.

## **IS THERE A CLOAKROOM ONSITE?**

- No, there is no cloakroom facility available for this concert.

## **HOW LONG UNTIL I CAN GET OUT ON THE CAR PARK FOLLOWING THE CONCERT?**

- On site car parking is subject to a 30 minute lock down after the concert.

## **GENERAL RESTRICTIONS**

- No children 5 or under.
- No refund for incorrectly booked tickets.

## **ARE THERE ANY AGE RESTRICTIONS?**

- No children 5 or under.
- No under 14's standing on the pitch
- Under 16's must be accompanied by an adult (18+).

## **GENERAL ADMISSIONS STANDING:**

- No under 14's standing on the pitch
- Under 16 must be accompanied by an adult over 18+.

## **GENERAL ADMISSION SEATED:**

- Under 16's must be accompanied by an adult aged 18+.

## **HOSPITALITY AREAS:**

- Under 16's must be accompanied by an adult aged 18+.